



Simply Survey



The Green Deal helps home owners make energy saving improvements and find the best way to pay for them.

Typical examples of home improvements through Green Deal are:

- Insulation, e.g. solid wall, cavity wall or loft insulation
- Heating
- Double glazing
- Renewable energy, e.g. solar panels or heat pumps

Residential Energy Services offer impartial energy advice using our experienced and knowledgeable survey and assessment team, all of whom have a wealth of industry experience including external wall insulation, cavity and loft insulation and renewable technologies. All staff are fully qualified and are dedicated to providing accurate and applicable advice to our valued customers.

What is an Energy Performance Certificate?

An EPC is a survey completed by a qualified assessor who will visit your home and examine the energy measures currently installed, such as your heating system, loft insulation, double glazing etc. This information is inputted into a software application which then calculates and grades the efficiency of your home. A report is produced which will show the current energy rating graded on an A to G scale, A being most efficient and G being least.

Our services:

- Home energy advice and guidance
- Energy Performance Certificates (Also required as part of a Green Deal Advice Report)
- Green Deal Assessments & Green Deal Advice Reports
- Thermal Imaging

What is a Green Deal Assessment?

A Green Deal Assessment is conducted on your home should you wish to consider improving your home's energy rating through the Green Deal.

It consists of two main parts, an EPC and an Occupancy Assessment.

The Occupancy Assessment is an assessment on your personal energy consumption and will provide accurate information on the potential savings you can make through installing certain recommended measures. A Simply RES Green Deal Assessor will spend around two hours taking a thorough look at both the energy efficiency of your home and how you use energy. A Green Deal Advice Report will then be produced.

“Our housing stock - the oldest in Europe - is costing us the earth. So we have set up the **Green Deal** to bring our homes into the **21st century**.”

- Chris Huhne, Energy & Climate Change Secretary 23rd November 2010



EPC frequently asked questions



How long are EPC's valid for?

An EPC is valid for 10 years. For Landlords, EPC's are only valid for one year.

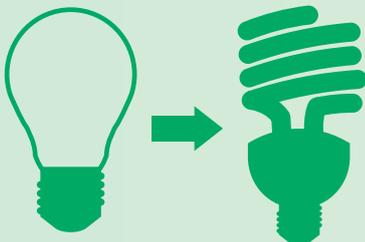
An 'indicative' cost is shown for recommendations on my EPC - what does this mean?

The indicative cost of recommendations are those that apply to a typical property. They may differ for very small or very large properties or ones with special features.



"indicative cost?"

Why are the potential heating costs greater than the current heating costs when the EPC recommends low energy lighting is installed?



"standard light bulbs generate more heat"

This occurs when low energy lights are recommended and there is no recommendation for improvements to the heating system (usually because an efficient system is already installed). Standard light bulbs generate more heat than low energy light bulbs; by replacing standard bulbs with low energy bulbs the heat generated by the lighting is reduced and the heating system has to make up the difference. The reduction in the lighting cost is appreciably greater than the increase in the heating cost, so there is a net reduction in energy costs for the property.

The costs shown on the EPC are higher than my actual energy bills for the year, why is this?

EPCs use standardised assumptions so as to make properties directly comparable while still reflecting the features of individual properties. The EPC costs are based on a number of assumptions: a standardised heating pattern, number of occupants, hot water usage, etc. These factors vary appreciably between different households even if living in similar properties.



"EPCs use standardised assumptions"



GDAR frequently asked questions

Who can have a Green Deal Assessment (GDAR) conducted?



"who can have a GDAR?"

GDAR's are available to:

- Private homeowners
- Tenants
- Private landlords
- Social housing providers

If you are a landlord you must obtain written permission from your tenant for this assessment to be carried out and also for the tenant to be willing to share information about their energy use at the property.

How long will Green Deal Advisors spend on site per assessment?

Green Deal Assessors will spend approximately two hours on site completing a Green Deal Assessment. This time will be spent completing the EPC and occupancy assessment, and reviewing the GDAR with the occupants.



"approximately 2 hours"



How long is a GDAR valid for?

A GDAR is valid for 10 years, or until you make changes or energy saving improvements to your home.

Do I need to be involved in the Green Deal Assessment?

You may be asked:

- The number of people living in your home?
- The type of heating and appliances you use?
- How often you use your heating?
- What energy-saving measures are already installed?



"how often do you use your heating?"

Why have a Green Deal Assessment?

It allows you to improve your home with a variety of energy efficiency measures and take advantage of funding such as:



"take advantage of funding"

- ECO
- Green Deal Cashback
- Green Deal Finance
- Renewable Heat Incentive (RHI)
- Renewable Heat Premium Payment (RHPP)